

DCHS

Community Services Division - Summary Dashboard Report

Veterans and Community Services

Data through June 2010

Other Important Metrics	
Number of hours volunteered by the Veterans and Human Services Levy Oversight Boards since February 2007	1,769
Estimated number of persons served by Veterans & Humans Services Levy funded programs through June, 2010	20,910

Other Notable Items

Time Frame 2Q10-3Q10

The Domestic Violence Survivor Services Report was submitted to the Executive on August 1 and sent to the Council on September 1. The DV community expressed preference for a funding formula approach rather than a periodic RFP due to concerns about unpredictable funding for individual agencies and potential increased competition among agencies.

The 2009 Veterans and Human Services Levy Annual Report and the 2010 Levy Semi-annual Report were both submitted to the King County Metropolitan Council on time. The Levy's Mid-point Evaluation and Performance Report was also completed. All reports are posted on King County's web site.

Sexual Assault funding goes to Harborview's Sexual Assault Survivor Services program and the King County Sexual Assault Resource Center. Recent outcome data shows steady increases in victims acquisition of trauma coping skills.

The King County Veterans Program's client database is now fully operational. This is facilitating financial assistance tracking and improving customer service as clients' service history and needs are readily available to social workers.

Key
CJHHS - Criminal Justice, Health & Human Services
DCHS - Dept. of Community and Human Services
DV - Domestic Violence
JJ - Juvenile Justice
KCVP - King County Veterans Program
RPC - Regional Policy Council
RFP - Request for Proposals
SA - Sexual Assault

2010 Business Plan Performance Measures							
Measure	Status	Hist Avg	2009 Target	2009 YTD Act	2010 Target	2010 YTD Act	Benchmark
Reduce juvenile court involvement (Updated June & Dec.)	▼	77.0%	85.0%	79.2%	85.0%	64.6%	81-83%
Youth achieve one or more goals in service plan (Updated June & Dec.)	▲	85.9%	85.0%	87.3%	85.0%	90.2%	
Reduce jail days for vets (Quarterly)**	▼	5,488	15,000	14,150	8,000	2,847	
Reduce PTSD symptoms for vets (Updated June & Dec.)	▲	96.9%	95.0%	95.0%	95.0%	95.5%	
Increase Domestic Violence safety planning (Updated June & Dec.)	▲	96.8%	96.0%	96.7%	80.0%	95.5%	65.0%
Increase ability of sexual assault victims to cope with trauma (Updated June & Dec.)	▲	85.8%	90.0%	88.4%	85.0%	91.2%	

** Reporting early release days only in 2010. Previous years included jail days saved by reduced recidivism in addition to early release days.

Other Internal Measures

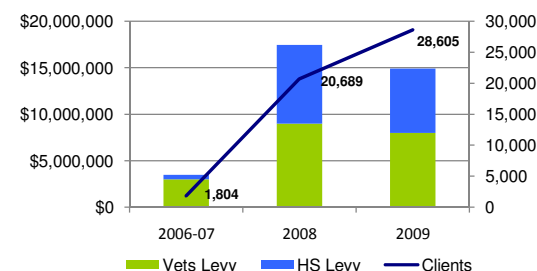
Measure	Status	Hist Avg	2009 Target	2009 YTD Act	2010 Target	2010 YTD Act	Benchmark
Decrease social isolation and related disabilities of older adults (Updated June & Dec.)	◊	93.6%	94.0%	94.3%	NA	92.6%	

Division Director's Message

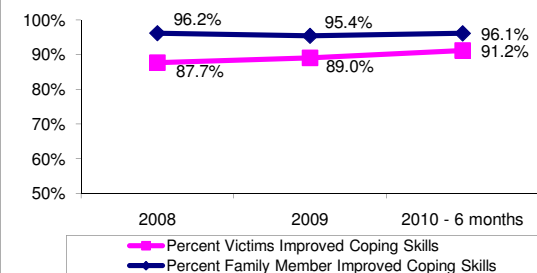
The 2009 Levy Annual Report and second 2010 Levy Semi-annual Report demonstrate the levy's success in meeting goals identified in the Service Improvement Plan including: 1) King County veterans and their families are accessing a fuller array of services to promote their health and wellbeing, and; 2) Criminal justice involvement and emergency medical service use has been reduced among homeless people who were previously high users of those services.

Watch/Target at risk = ◊ Unfavorable trend/Target not attainable = ▼
Improving/Target Achievable = ▲

Annual Veterans and Human Services Levy Expenditures and Clients Served



Sexual Assault - Percent of Clients and Family Members with Increased Ability to Cope



Veterans Program Financial Assistance Serves Many Purposes But Housing is Most Frequent

